



Dyspnea in the Urgent Care: Differentiating Benign From 'Can't Miss'

Urgent Message: Patients commonly present with respiratory symptoms in the urgent care setting and not infrequently complain of some degree of shortness of breath—or dyspnea. It is critical for clinicians to have comfort with the clinical assessment and appropriate use of diagnostic resources for the dyspneic patient. Identifying patients requiring immediate emergency department referral is an important skill.

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Introduction

Dyspnea has a broad differential of worrisome diagnoses ranging from flash pulmonary edema and pneumothorax to more benign conditions such as viral upper respiratory infection (URI) and asthma. This article will cover the "can't miss" diagnoses that may present to the urgent care (UC) center and review recommendations for the diagnosis of chronic obstructive pulmonary disease (COPD), asthma, and pneumonia. Patient descriptions of dyspnea (**Table 1**) in conjunction with the history, physical exam, and testing will often lead clinicians to a diagnosis within 1 of 5 distinct categories:

- Airway
- Pulmonary
- Cardiac
- Systemic
- Central

Descriptors of the Term 'Dyspnea'

The descriptions and timing of a patient's dyspnea are crucial in determining the most likely etiology and ruling out the more critical diagnoses. However, there is a



significant variation in the understanding of much of this terminology, which may vary between the patient and the clinician.¹ Wheezing, coughing, and fine crackles may point clinicians to a primary parenchymal or bronchial cause of dyspnea, such as asthma or COPD,

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Table 1. Dyspnea Descriptions			
Dyspnea Descriptions	Patient Description		
Orthopnea	Symptoms when lying flat		
Paroxysmal nocturnal dyspnea	Intermittent dyspnea at night, improves when standing or walking		
Exertional	Worse with physical activity, relieved with rest		
Bendopnea	Worse by leaning forward, improved with sitting up		
Platypnea	Worse with sitting up, improved when supine		
Breathlessness	Sensation of dyspnea with no clear exacerbating factors		

but can also be caused by heart failure or a foreign body in the airway. The axiom that "all that wheezes is not asthma" applies to this reality. If a patient denies "shortness of breath" while sitting on the exam table in the UC, they may still answer affirmatively when asked the follow-up question regarding dyspnea with exertion or orthopnea.

History

Apart from general questions regarding onset and duration of symptoms, the history should probe for inciting triggers, alleviating factors, exposures, timing, onset, associated symptoms, descriptors of discomfort, and exposures (to smoking, chemicals, fumes, dust, etc.). Onset occurring within a few minutes to hours of presentation should raise considerations for acute coronary syndrome (ACS), anxiety, bronchospasm, pulmonary embolism (PE), pneumothorax (PTX), or foreign body aspiration. Dyspnea developing gradually over days to weeks can signify heart failure, anemia, or pneumonia. Malignancy causing anatomical obstruction of the respiratory tree may create progressive dyspnea which develops over months to years. Past diagnoses for causes of dyspnea (such as COPD or interstitial lung disease/pulmonary fibrosis), hospitalizations, response to treatments, and chart review of results of previous testing can also narrow the differential. Prematurely concluding, however, that a prior condition is responsible for the patient's current presentation is an example of several common forms of cognitive biases, "premature closure" and "diagnosis momentum," which can lead clinicians astray.²

Exam

Breathing Patterns

In addition to a focused lung exam, observation of breathing patterns can suggest a variety of conditions.³ For example, clinicians may observe the ability of the patient to comfortably ambulate in the UC clinic and speak in full sentences. When anxiety is producing dyspnea, for instance, the patient may have normal or

even-pressured speech and be restless or pacing in the exam room, whereas non-psychogenic causes often impair comfortable speech and movement. The use of the accessory muscles of respirations (indicated by retractions or nasal flaring) is ominous and may indicate impending respiratory failure. The Kussmaul respiratory pattern is characterized by fast, deep breaths that occur to compensate for severe metabolic acidosis as can be seen in diabetic ketoacidosis (DKA), sepsis, and renal failure.⁴ Cheyne-Stokes respirations, rare in UC, are characterized by cyclic episodes of rapid breathing followed by a period of apnea and can be seen in patients with coma, severe strokes, and end-stage heart failure.^{5,6} Prolonged expiratory phase suggests lower airway obstructive disease, like COPD or asthma.^{7,8}

Chest Wall And Neck

The chest wall should be examined for signs of trauma as well as the pattern of rise and fall. The neck should be examined for masses which may compress the airway or tracheal deviation. Patients with an upper airway obstruction, such as a foreign object or severe airway swelling due to croup, epiglottitis, or abscesses, may have stridor, drooling and may be sitting in a "tripod" position to maintain airway patency.⁹

Lungs

Diffuse expiratory wheezing with decreased aeration suggests exacerbation of obstructive processes in patients with history of asthma, COPD, or chronic bronchitis, but can also be heard in heart failure.^{7,8} Unilateral decreased breath sounds may be present with a pneumothorax or pleural effusion.¹⁰

Cardiovascular

The cardiovascular exam may reveal murmurs from valvular disease, gallop patterns of heart sounds suggestive of heart failure, or abnormal rate or rhythm, which may all cause a sense of dyspnea.¹¹

Figure 1. ECG Changes Associated Associated with Dyspnea					
Ischemic Changes	Arrhythmia		Sinus Tachycardia		
 ST-elevation or depression or T-wave inversion/flattening: Suggestive of acute myocardial ischemia, especially if present in contiguous leads. Wellens' syndrome: Inverted or biphasic T waves in V2-V3 (may extend to V1-6) which indicates critical stenosis in the left anterior descending coronary artery.^{15,16} de Winter T-Wave pattern: Tall, prominent, symmetrical T waves in precordial leads with upsloping ST-segment depression, an absence of ST elevation in precordial leads, and reciprocal ST-segment elevation in aVR.¹⁷This pattern is an anterior ST- elevation myocardial (STEMI) equivalent.¹⁵ 	 Heart block: Conduction delays through the atrioventricular (AV) node resulting in significant bradycardia can occasionally cause dyspnea.¹⁸ Atrial fibrillation: Dyspnea is a frequently presenting symptom reported in patients with atrial fibrillation.¹⁹ Supraventricular tachycardia (SVT): Dyspnea, present in nearly 40% of cases, is the third most common presenting symptom in patients with paroxysmal SVT.^{20,21} 		While highly non-specific, sinus tachycardia is the most common ECG finding in pulmonary embolism (PE) and is seen in 44% of cases. The S1-Q3-T3 pattern is more specific for right heart strain and PE but is less commonly seen. ²²		
Right Axis Deviation		Low	Voltage/Electrical Alternans		
This is suggestive of right heart strain and can be seen in COPD, PE, pulmonary hypertension. Right ventricular hypertrophy, resulting from chronic right heart strain can present with "Lead I sign" (the presence of a near-isoelectric P wave with QRS amplitude < 1.5 mm and T wave amplitude < 0.5 mm in lead I). ^{23,24}		Low voltage is non-specific and can be associated with hyperinflation (eg, COPD/asthma) and thick chest wall from large habitus. When patients have dyspnea, pleural or pericardial effusions are important considerations. If pericardial tamponade is present, electrical alternans may be seen. ²⁵			

Abdominal

Abdominal exam may demonstrate liver enlargement or hepatojugular reflux which is suggestive of volume overload/heart failure. A distended abdomen from ascites, constipation, or bowel obstruction may cause dyspnea by limiting diaphragmatic excursion.¹¹

Extremities

Bilateral lower extremity edema can suggest heart failure, whereas unilateral extremity swelling in a patient with dyspnea should raise concern for deep vein thrombosis (DVT) and concomitant pulmonary embolism (PE).¹²

Testing

The testing most readily available in the UC setting includes chest radiography (CXR) and electrocardiogram (ECG) as well as pulse oximetry, point-of-care (POC) blood glucose, and possibly blood laboratory testing (either immediately available via POC testing or as rapid send-outs to an affiliated lab). The use of bedside ultrasonography (ie, point-of-care ultrasound [POCUS]) has also been shown to improve diagnostic accuracy in the evaluation of patients with undifferentiated dyspnea, if available.¹³

Chest Radiography

CXR is routinely available in UC and can demonstrate suggestive findings in cases of pneumonia, pneumothorax, pulmonary edema, heart failure, or malignancy. Chronic conditions, such as COPD, also have associated findings of hyperinflation such as flattened diaphragms, "dark" lungs from destruction of lung parenchyma, and enlarged retrosternal space (on lateral views).¹⁴

Electrocardiogram

Many ECG findings can be suggestive of a concerning diagnosis, however, conversely, patients with dangerous etiologies for dyspnea may also have a normal ECG. **Figure 1** reviews ECG findings to evaluate, which can offer clues to a patient's dyspnea.

Finger-Stick Glucose Measurement

Dyspnea may be a presenting symptom in patients with DKA. Kussmaul respirations may be experienced as dyspnea when patients are compensating for metabolic acidosis. A capillary blood glucose is usually an appropriate screening test, although euglycemic DKA can occur, and it is important to note that in cases of high clinical suspicion, DKA must still be considered even without severe hyperglycemia.²⁶

Table 2. POCUS Findings ¹³				
Ultrasound Finding	Finding Description	Clinical Finding		
A-lines	Pleural reflection artifact of horizontal lines	Normal lung inflation		
Lung Sliding	Pleural sliding with inspiration/expiration	Normal lung inflation/No pneumothorax		
B-lines	Vertical lines arising from the pleura	Intraparenchymal fluid/pulmonary edema		
Hepatization/consolidation	Dense lung tissue resembling hepatic tissue	Pneumonia		
Pleural effusion	Extra-parenchymal fluid	Heart failure, parapneumonic effusions, malignancies		
Right ventricular bowing/failure	Enlarged right ventricle or collapsed on cardiac ultrasound	Pulmonary embolism		
McConnell's Sign	Right ventricle free wall hypokinesis	Pulmonary embolism		

Pulse Oximetry

Pulse oximeters measure the oxygen concentration via detection of hemoglobin saturation within the blood. Most manufacturers claim accuracy within 3% of the actual value. Oxygen saturations below 88-90% define hypoxemia and suggest that patients require supplemental oxygen to maintain adequate oxygen delivery to tissues.²⁷ Patients with new hypoxemia generally require hospital admission and benefit from emergent referral to the emergency department (ED). This is typically most safely accomplished by activating emergency medical services (EMS) as such patients require monitoring and supplemental oxygen while awaiting more definitive evaluation and treatment.

It is important to note that inaccurate readings are common with pulse oximeter devices, particularly if wave form monitoring is unavailable. Frequent causes of falsely abnormal fingertip pulse oximeter readings include poor perfusion/cold extremities, darker skin tones, and nail polish.²⁸ Placing concerning oximetry readings within the patient's overall clinical context and using alternate sites of measurement (eg, alternate hand, ear lobes, forehead) can minimize likelihood of inappropriate interpretation of false results.

Point-of-Care Ultrasound

Although many UC centers currently do not have access to bedside ultrasound (ie, POCUS), it is frequently utilized in the inpatient and ED setting and can provide abundant information helpful for narrowing the differential diagnoses for undifferentiated dyspnea. POCUS has been shown to improve diagnostic accuracy when compared to standard clinical pathways alone in the assessment of dyspnea.^{29,30,31} **Table 2** summarizes important POCUS findings related to the evaluation of dyspnea and their associated significance.

Airway

Dyspnea associated with drooling and/or stridor is suggestive of upper airway involvement. This can be identified with simple observation and does not require lung auscultation. Airway compromise is important to identify quickly to prevent delays in EMS activation. Airway obstruction may progress rapidly, making definitive airway management (eg, intubation or surgical airway options) more challenging for the emergency clinicians and risky for the patient.

Many different conditions can create obstruction in the upper airways. Important considerations for airway causes for UC clinicians to include in the differential diagnosis are as follows:

- Foreign body aspiration often occurs in toddlers and young children when placing objects such as small toys, coins, and beads in their mouths. Certain foods such as small nuts and berries are not recommended in this age range due to aspiration risks. Foreign body obstruction from aspiration is far less common in adults. Imaging with chest and neck radiographs can assist with localizing radiopaque foreign bodies, such as coins, but are less sensitive for identifying aspirated organic material.³²
- Peritonsillar abscess (PTA) or retropharyngeal abscess (RPA) may cause upper airway compromise in severe cases. Oropharyngeal abscesses present more insidiously over days and typically are associated with fever, sore throat, dysphagia, trismus, muffled speech ("hot potato voice"), unilateral peritonsillar or posterior pharyngeal erythema, and swelling. RPA is predominantly a disease of childhood. In patients with PTA, significant uvula deviation is an ominous finding and portends greater risk of impending airway compromise.³³
- Oropharyngeal aspiration commonly occurs secondary to dysphagia and should be suspected in

patients with previous cerebral vascular accident, neuromuscular disorders (eg, myasthenia gravis), or dementia. Onset of dyspnea usually occurs seconds to minutes after aspiration. A CXR may demonstrate opacities consistent with pneumonitis. Antibiotics are not indicated for aspiration alone without signs of pneumonia (eg, fever, progressive cough, etc.).³⁴

- Angioedema results from the leaking of fluid from the vasculature into an interstitial space and may be mediated by histamine or bradykinin.35 Angioedema is among the most common allergic disorders requiring hospitalization.³⁶ Drug induced angioedema is most commonly related to ACE inhibitors (ACEi) and, to a lesser extent, angiotensin receptor blockers and can develop at any time during treatment but most commonly will occur within the first week of use.37 Affected patients present with external face, lips, mouth, throat, or extremities affected. Both hereditary angioedema and ACEi related angioedema can rapidly progress to airway compromise requiring intubation.³⁸ The most appropriate treatment of angioedema is determined by the underlying cause. Prompt referral to the ED is recommended for severe or progressive cases where the airway is at risk of compromise.³⁹ Imaging and labs are not required, and the diagnosis of angioedema is entirely based on characteristic exam findings.
- Epiglottitis historically was caused most commonly by *Haemophilus influenzae (H. flu)* in children, however, with the advent of vaccination against *H. flu*, the demographics of the illness have shifted towards adulthood. Patients with epiglottitis often present with fever, a muffled voice, low-pitched stridor, and dyspnea.³² Lateral neck radiographs may demonstrate inflammation of the epiglottis, including the classic "thumbprint" sign, but are insensitive and should not delay referral to the ED via EMS when epiglottitis is suspected. Diagnosis is confirmed via laryngoscopic visualization of the epiglottis in a controlled setting.⁴⁰
- Croup is usually seen in young children during the fall and winter months related to viral URI and can present with dyspnea and stridor as well a "barky" or "seal-like" cough. Croup is diagnosed clinically, and treatment consists of systemic corticosteroids, typically dexamethasone, in all cases. Inhaled nebulized racemic epinephrine has been shown to have short term symptomatic benefits in moderate to severe croup (ie, patients with con-

sistent stridor).⁴¹ Hot steam and humidified air have not been shown to offer significant benefit.⁴² However, the long-held wisdom of cold air relieving symptoms of croup has limited evidence to support its adjunctive role.⁴²

Vocal cord dysfunction can mimic upper airway disease. Symptoms include periodic noisy breathing, dyspnea, and cough. It is a diagnosis of exclusion and should be suspected when a patient has refractory symptoms despite appropriate treatments. Triggers include airborne irritants, physical exertion, psychologic conditions, rhinosinusitis, gastroesophageal reflux disease, and certain medications. Definitive diagnosis is via endoscopic evaluation.⁴³

Pulmonary

Chronic obstructive lung diseases are a spectrum of disease states including asthma, chronic bronchitis, and emphysema. Patients with obstructive lung disease exacerbations present with end-expiratory wheezing, cough, and dyspnea.⁷

- Asthma is generally experienced in young adults and adolescents who have typically not been exposed to chronic parenchymal destruction and generally present with discrete flares related to environmental triggers, allergens, or respiratory infections. Asthma exacerbations are often more acute than COPD.⁴⁴
- COPD is generally experienced in older patients with prolonged smoking history of greater than 30 years and presents with dyspnea, sputum production, and cough secondary to emphysema or chronic bronchitis. Onset is gradual with exacerbations linked to infectious etiologies, allergic, or idiopathic. Physical exam findings will show patients in mild-moderate distress, end-expiratory wheezing, and cough. Clinicians may see chronic changes of COPD on CXR such as hyperinflation.8 COPD is a frequent cause of UC visits and hospitalizations. Patients suffering from more severe disease are at a high risk of mortality and recurrent hospital admission.⁴⁵ Treatments of obstructive lung disease flares are similar regardless of underlying etiology and include a combination of shortacting bronchodilators via inhaler or nebulizer and corticosteroid.⁴⁶ Unlike the treatment of asthma exacerbation, antibiotics have been shown to decrease the severity and associated risks of COPD exacerbation.47
- Pneumonia is an infectious process of one or both

lungs. Onset is typically gradual over several days. Pneumonia is a clinical diagnosis consisting of suggestive symptoms, such as productive cough and fever, and clinical signs, like tachypnea and abnormal breath sounds. A CXR, while not perfectly sensitive, may show variable types of infiltrates depending on the etiology. In addition to bacterial infections, fungal and viral etiologies as well as tuberculosis warrant consideration.⁴⁸ The 2019 American Thoracic Society and Infectious Disease Society of America guidelines recommend antibiotic selection based on the likely pathogens. Patients without recent hospitalization or other risk factors for healthcare-associated pneumonia should be treated with antibiotics according to guidelines for community-acquired pneumonia. Antibiotic selection should also be driven by patients' underlying co-morbidities.34

- PE is a cause of dyspnea that warrants consideration given its heterogenous manner of presentation and relatively high associated morbidity and mortality. Symptoms and signs suggestive of PE include tachycardia, tachypnea, cough, hemoptysis, and dyspnea. Risk calculators such as the Wells score and Pulmonary Embolism Rule Out Criteria (PERC) rule have been validated to risk stratify patients when PE is considered. If the patient is PERC-negative in UC, generally no further testing for PE is needed, however, caution should be advised in such cases if no alternate cause of dyspnea can be determined.⁴⁹ D-dimer, which is rarely immediately available in the UC setting, can be used to exclude PE in low- and moderate-risk patients. In high-risk patients, computed tomography angiography of the pulmonary arteries is recommended to confirm or exclude the diagnosis.⁵⁰
- PTX occurs when air becomes trapped in the pleural space. Classically, presentation is a sudden, sharp, ipsilateral, pleuritic pain with associated dyspnea. Patients are typically at rest during the occurrences, which may occur after blunt or penetrating chest trauma or spontaneously.¹⁰ Auscultation may reveal decreased or absent breath sounds. CXR is less sensitive than ultrasound or computed tomography for PTX but can demonstrate a lack of peripheral lung markings and a visible edge of the visceral pleura.⁵¹ When PTX is identified in UC, patients should be referred to an ED immediately, however, for a small PTX in a clinically stable patient, EMS activation may be unnecessary. Depending on the size and severity

of symptoms, recent evidence has shown that small pneumothoraces (< 2 cm on CXR or < 32% of ipsilateral lung field on CXR) do not benefit from tube thoracostomy and can be monitored with serial radiography.^{52,53}

Cardiac

Cardiac causes of dyspnea include congestive heart failure (CHF), acute coronary syndrome (ACS), pericarditis with pericardial effusion, cardiac valvular disease, and cardiac dysrhythmia.

- CHF and CHF exacerbations are common cardiac causes of dyspnea. Nearly all patients with CHF will report some degree of dyspnea. Other less universal CHF symptoms include orthopnea, paroxysmal nocturnal dyspnea, and peripheral swelling. Physical exam findings suggestive of CHF include extra heart sounds (ie, gallop), rales, jugular distension, and pitting edema of the lower extremities.⁵⁴ CXR may show pulmonary edema and/or pleural effusions, which may contribute to dyspnea. In addition to clinical findings, an elevated Bnatriuretic peptide laboratory value is suggestive of the diagnosis, which can be confirmed by echocardiography.⁵⁵
- ACS can present with significant dyspnea. While ACS most commonly is associated with chest pain as well, it may occur without chest pain/discomfort in women, diabetics and the elderly.⁵⁶ In patients who are dyspneic from a suspected cardiac etiology, rapid ECG is critical for risk stratification. Suggestive ECG findings for coronary occlusion/ischemia include ST-T wave abnormalities. Comparison with a prior ECG is highly valuable, when available.¹⁵ Figure 1 represents many ECG findings in patients who present with dyspnea.
- Pericarditis, pericardial effusion, and tampo-nade may all present with dyspnea. Pericarditis most commonly presents with sharp, pleuritic chest pain; improvement in the pain with leaning forward is also suggestive of the diagnosis. Pericarditis with effusion can occur after viral infections, but also can be related to autoimmune disease, renal failure, or malignancy.57 Dyspnea associated with pericarditis should raise concern for pericardial effusion and pericardial tamponade. Signs of pericardial tamponade include tachycardia, hypotension, jugular venous distension, and pulsus paradoxus. If tamponade is present, the ECG may demonstrate electrical alternans and a low QRS voltage, but a normal ECG does not exclude the

diagnosis.⁵⁷ While not widely available in UC, POCUS is particularly helpful for ruling out pericardial effusion. Cases of symptomatic pericardial effusion are treated with decompression via pericardiocentesis or pericardial window.⁵⁸ Patients with pericarditis without significant effusion can be managed with non-steroidal anti-inflammatory drugs or colchicine as outpatients.^{59,60}

Valvular heart disease represents a broad category of disorders. Among the valvular disorders aortic stenosis (AS) and mitral regurgitation (MR) are most commonly associated with complaints of dyspnea. In AS, patients may demonstrate pulsus parvus et tardus, crescendo-decrescendo systolic murmur, and left ventricular hypertrophy on ECG. MR, on the other hand, causes a diastolic murmur. Valvular disorders are identified and scored in severity on echocardiogram. Both AS and MR have significant associated morbidity and mortality if untreated.⁶¹ In recent decades, the advent of intravascular approaches to valvular heart procedures have allowed for many more patients than previously to be considered candidates for valve repair or replacement.⁶¹

Systemic

Dyspnea may be experienced by patients as a result of systemic illness, especially those that result in disruption of pH, predominantly in cases of metabolic acidosis, and/or impairment of oxygen delivery to the tissues.⁶² Patients with these conditions will increase their respiratory rate in an effort to compensate for the underlying derangement.⁶³

When tachypnea is identified, etiologies of metabolic acidosis should be considered including uremia (eg, renal failure), lactic acidosis (eg, sepsis and other forms of shock or salicylate poisoning), or ketoacidosis (eg, diabetes).64 Anemia is a well-established cause of dyspnea via the compromised ability of the blood to transport and deliver oxygen to the tissues.65,66 While the severity of anemia required to cause dyspnea is variable and without the existence of well-defined cut-offs. it has been demonstrated that the more severe the anemia the more likely a patient is to be dyspneic.⁶⁷ Physical exam as a non-specific method by which anemia can be assessed with patients often appearing pale. Conjunctiva pallor is useful to assess for presence of anemia with one study showing it can often rule out significant anemia.67

Central

Acute central causes of dyspnea can be seen in psycho-

genic disorders such as anxiety, panic disorders, and post-traumatic stress disorder as well as in primary central-nervous system disorders.

Psychogenic disorders may present with dyspnea, though this can also occur with medical conditions as well.⁶⁸ The diagnosis of these conditions is clinical, requiring a thorough history taking and physical examination as laboratory testing and imaging are nondiagnostic and reserved for ruling out alternative underlying conditions.⁶⁹ Patient's describing episodes of rapid breathing associated with specific behavioral triggers, such as certain social interactions, may be important clinical clues.⁷⁰

High-altitude periodic breathing presents with dyspnea characterized by alternating periods of apnea and hypopnea followed by hyperventilation and is encountered more frequently at higher elevations and in patient's completing more rapid ascents.⁷¹ This Cheyne-Stokes breathing pattern can also be seen in terminal/ end-stage congestive heart failure.^{4,71}

Conclusion

While the causes of dyspnea are broad, many patients who complain of shortness of breath can be adequately assessed and triaged in the UC setting. The systemsbased framework of categorizing the differential for patients with dyspnea presented in this article offers a simple and easy-to-apply tool for UC practice. For many conditions, definitive treatment and/or reassurance in UC is appropriate after a thorough clinical evaluation and consideration of the broad list of differential diagnoses outlined herein. Despite the limited available diagnostic capabilities, many patients can be adequately risk stratified with clinical assessment and the POC diagnostic tools available in UC such that discharge home with appropriate follow-up and return precautions is safe and reasonable. Therefore, it is important for UC clinicians to develop comfort with systematically reviewing the differential diagnoses that may lead to complaints of shortness of breath to both avoid over-testing lower risk patients and misdiagnosing the rarer "can't miss" presentations.

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